



**Australian International
Sports Organisation**

Australian International Sports Organisation Pty Ltd (AUSISO)

ACN: 625 340 598

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Junior Australian Sports Program - Frequently Asked Questions (FAQ)

How long does the program run for?

8 weeks (1 session per week) and each session runs for 1 hour.

How much does the program cost?

\$100 per participant, or use your Active Kids Voucher to participate for free.

How do I register and pay for the program?

There are two ways to register:

1. Register with your Active Kids Voucher.
or
2. You can pay via our website using your debit card or credit card.

I want to register more than 1 child, how do I do this?

You will need to register each child individually.

What communication will I receive?

You will receive an email before the program commences confirming your payment and registration both have been successful as well as confirmed program details.

Who do I contact if I have any questions for my specific program?

Please email info@juniorsport.com.au or call 1300 903 227.

What is your refund policy?

Unfortunately, we do not offer a refund for this program. If sessions are cancelled due to inclement weather or pandemic, we'll offer you the opportunity to attend the missed number of sessions at future programs.

I have registered my child/children but we cannot attend the entire 8 sessions, what can I do?

Please email info@juniorsport.com.au and we will offer you the chance to make up the missed sessions at one of our other/future programs.

Am I able to change my program location?

Please email info@juniorsport.com.au if you would like to request a change to your program location.



What is the coach to participant ratio?

We have 1 coach for every 20 participants.

Who will be delivering this program?

Qualified and accredited AUSISO coaches will deliver this program. Every AUSISO staff member in attendance will have a current and verified working with children check and first aid certification.

What should participants wear?

We encourage participants to be dressed in appropriate comfortable clothing in order to conduct physical activities (sportswear). Enclosed joggers are required and sun-smart clothing and hats are recommended for all.

It is also necessary for participants to apply their own suncream.

All participants are encouraged to remove all jewellery before each session. This is to reduce the likelihood of injury.

Will food and drinks be supplied?

No food or drink will be supplied. Participants are encouraged to bring their own water bottle and water. Participants are monitored and regular water breaks are included as part of each session.

Will the playing equipment be supplied and what type of equipment will be used?

All participant equipment is supplied and will be modified to suit entry level participants.

If participants decide to bring along their own equipment, AUSISO takes no responsibility for any loss of individual equipment.

How will each session run?

Each session will comprise of warm up activities, basic skills and modified matches. Each week will involve a different sport, or a variety of sports, with the final 2 weeks comprising of favourite games and activities.

My child/children haven't played sport before, is that ok?

Yes, the Junior Australian Sports Program is suitable for all skill levels.

How do we find out if a week of the program is cancelled due to inclement weather?

You will receive an email from info@juniorsport.com.au as well as a SMS informing you of the cancelation. Feel free to call 1300 903 227 if you are unsure.



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What if my child gets injured during the program?

First Aid kits are supplied at each program. Parents/guardians are encouraged to be present throughout each session in the event of an emergency. If any injury occurs, an incident report form will be completed by AUSISO staff.

My child has a medical condition, what information do I need to provide?

Participants and parents must notify any injury or medical conditions to AUSISO staff before the commencement of activities. When participants with medical conditions are involved, please ensure that they provide relevant medical/emergency plans and their medications are readily available (i.e. insulin, Ventolin, EpiPen, etc.). It is expected of parents/guardians to be present at all times throughout each session. If required, parents/guardians will administer the appropriate medication to their child.

Please email any medical conditions to info@juniorsport.com.au before the commencement of the program.

Junior Australian Sports Program Terms and Conditions

I, the participant's parent/guardian named above, have agreed for our child/children to participate in the Australian International Sports Organisation Pty Ltd (AUSISO), Junior Australian Sports Program ("JASP"). I acknowledge and agree that the JASP, is not limited to:

- a recreational sport activity, exercise and training programs; and
- may involve strenuous physical activity including, but not limited to, cardiovascular conditioning and training, and other various fitness/sport activities. I hereby affirm, and I affirm each time my child participates in the JASP, that:
- I will provide AUSISO with any existing medical conditions that my child/children has and will ensure that I provide relevant medical/ emergency plans and my child's medications are readily available (i.e. insulin, Ventolin, EpiPen, etc.)
- My child/children are in good physical condition and do not suffer from any injury which would prevent or limit their participation in this program; and
- My child/children are participating in the JASP voluntarily and at their own risk. I hereby release the Australian International Sports Organisation Pty Ltd (AUSISO), and their officers, agents and employees (the "Released Parties") from any claims, demands, and causes of action as a result of their participation in the JASP, to the extent permitted by law. I fully understand that my child/children may injure themselves as a result of their participation in the JASP and I hereby release the Released Parties from any liability now or in the future for conditions that they may obtain directly or indirectly from participating in the JASP, to the fullest extent permitted by law. These conditions may include, but are not limited to, heart attacks, muscle strains, muscle pulls, muscle tears, broken bones, shin splints, heat prostration, injuries to joints, muscles or tendons, or any other illness or soreness that my child/children may incur, including death.



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- I understand that pictures and videos taken by AUSISO throughout the JASP may be used by AUSISO on its social media, website and other promotional materials.
- I HEREBY AFFIRM THAT I HAVE READ AND FULLY UNDERSTAND THE JUNIOR AUSTRALIAN SPORTS PROGRAM TERMS AND CONDITIONS, AS WELL AS THE AUSISO PRIVACY POLICY AND WEBSITE TERMS AND CONDITIONS.